



## **Assistant Low Voltage Field Technician**

**Company History** GenComm is one of Wisconsin's largest two-way radio dealers with thousands of customers in Wisconsin and Illinois. It is a family-owned business with five locations in Madison, Milwaukee, Eau Claire, Wisconsin Rapids and McHenry, IL. GenComm is fully versed in the newest advances in technology, from digital two-way radios to 9-1-1 dispatch systems, in addition to sales and rentals, service and repair, installations, vehicle lighting and custom vinyl lettering/graphics/signs.

**Job Description:** The assistant low voltage field technician will oversee the development and execution of systems and projects for public safety and cellular Distributed Antenna Systems in the Milwaukee, Madison, and Chicago area.

### **Duties/Responsibilities:**

- Delivering equipment to job sites.
- Interfacing with design engineers, project managers, sub-contractors, and customers for the successful installation of systems.
- Interfacing with customers and installation crews as needed to keep both Gencomm DAS team and customers informed of progress of installations(s)/Projects.
- Submitting/tracking materials and equipment required for installation.
- Demonstrating proficiency in using test equipment after training.
- Perform basic troubleshooting of the system in the field.
- Installing and termination of cabling and connectors.
- Working with the technical support staff to address and solve problems to customer's satisfaction.
- Working with other team members to provide field data to complete proposals and projects accurately and efficiently.
- Completing site surveys walks to provide data to PM and designers for troubleshooting.
- Update, document, and file job related documentation to appropriate locations for record keeping.
- Assisting in warehouse maintenance and inventory

### **Qualifications/Requirements:**

- Ability to pass a drug test and background check.
- Must have a current valid driver license.
- High School diploma or equivalent, technical school, or related training
- Must possess excellent communication and listening skills.
- Must have excellent organizational and time management skills.
- Must possess a strong attention to detail.
- Must be proficient in Microsoft Office Suite
- Be able to lift upwards of 50 lbs unassisted.
- Repeatedly ascend and descend ladders ranging from 6-14ft.



- Walk continuously throughout the jobsite while carrying ladders, tools, and installation materials.
- Work indoor/outdoor with variable conditions.
- Demonstrate ability to work in a professional manner at all job sites.
- Demonstrate ability to think analytically.
- Demonstrate ability to work independently as projects require, while working with a sense of urgency.
- Demonstrated ability to use basic hand and power tools needed for installation projects.
- Must be able to follow written and verbal instructions.

**Desired Attributes:**

- Lift Certifications a plus
- OSHA 10 training a plus
- Previous low voltage experience a plus
- A team player
- Trustworthy
- Motivated
- Dependable
- Organized
- Respectful
- Willing to learn
- Professional
- Accountable for team and personal success

**Benefits:**

- Hourly wage is based on experience
- This position is available to the right candidate immediately or with appropriate notice to current employer
- Health Care, Dental, & Vision plans
- Life & Disability Insurance
- Comprehensive 401(k) with Company Match
- Paid leave and vacation
- Annual Employee Appreciation Party
- Seasonal Hours
- Fun and friendly atmosphere

**Job Type:** Full-time



Our Mission and Values:



## CORE VALUES

## MISSION STATEMENT



GenComm keeps people safe by providing reliable communication solutions, supported by responsive customer service, dependable expertise and a commitment to integrity.

**“GenComm is an Equal Employment Opportunity/Affirmative Action Employer”**